

# Installation



## Technical Qualifications and Experience

Our project managers and engineers are all industry veterans who have been in the technology industry for an average of (8) years. Many have spent time in the field and have hands on experience with the important aspects of customer communication and attention to detail.

We emphasize a blend of practical experience along with training and education to provide well rounded technically educated employees. All have completed at least one certification or class on formal project management along with in depth training on our own internal processing for delivering efficient and skilled service.

## Project Management

VTI account project managers are required to adhere to the following basic steps in order to successfully manage projects.

1. Complete Frontline Project Management certification.
2. Thorough understanding of the scope of work and history of the project.
3. Develop and maintain strong positive relationship with customers.
4. Work with senior account manager to service an existing account, and to ensure that the customer is being taken care of in a proper professional manner.
5. Project planning: To ensure that a project plan is developed and all required project tasks are accounted for, and completed on time and within budget.
6. Project implementation: To implement the project in a timely and controlled manner.
7. Project closing: To ensure that all contract requirements have been met; all customers are satisfied with the work performed; payments have been released; and warranty period has been properly initiated.

## Engineering

VTI is capable of engineering the electronic security system needs of any size project, including drawing floor plans, risers, point-to-point and all custom projects. VTI's engineering staff consists of two engineers, one drafting engineer and one CAD operator. VTI uses AutoCAD for all drawing generation.

## Technical Qualifications and Experience

Our technicians have an average length of employment with VTI of 10 years, and have an average of 15 years in the integrated security industry. Because of this dedication, our customers enjoy working with a highly dedicated and experienced staff that manage and service all aspects of security and surveillance.

Our technicians receive cutting-edge product and technology training through our manufacturers, industry resources, and at our in-house training facilities. In addition, VTI technicians have accumulated over 25,000 hours of electronics training.

We maintain and insist on strong safety requirements and conduct regular job safety training, while following OSHA regulations. VTI technicians are OSHA certified on the safe operation of lift equipment. We are also members of the IBEW-AFL/CIO and National Electrical Contractors Association (NECA), and are licensed low-voltage technicians.



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### Offices:

- Minneapolis, MN (Corporate)
- Denver, CO
- Colorado Springs, CO
- Milwaukee, WI
- Amarillo, TX

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